

NORTHERN  
WASCO  
COUNTY  
PUD

2345 River Road  
The Dalles, OR 97058  
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www.nwasco.com

**Board of Directors**

Barbara Nagle, President  
Clay Smith, Vice President  
Milt Skov, Secretary  
Bill Ward, Treasurer  
Howard Gonser, Director

**Manager**

Dwight D. Langer

**Board Meetings**

Usually the fourth Tuesday of the month at 6 p.m. at the PUD offices, 2345 River Rd. The public is always welcome.

**Our Mission**

To provide reliable, competitively-priced energy and related services that benefit our customers, in the tradition of public power.

**Our Core Values and Beliefs**

Local citizens championed and fought to create our People's Utility District. They believed—and we believe—in the public's right to own and control its electric utility.

Today, our values are a legacy from our public power heritage, as well as guideposts for a changing future.

We believe in:

- ▶ Public ownership and local control.
- ▶ Integrity.
- ▶ Keeping power rates as low as possible.
- ▶ Providing quality essential services.
- ▶ Quality customer service.
- ▶ Community involvement.

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## Manager's Report



Dear Customers—Our Friends and Our Neighbors,

Ah, September! What a beautiful month. While a 1970s-era song about our neighbors to the north claimed that “the bluest skies you’ve ever seen are in Seattle,” for me, the bluest skies I have ever seen are right here in The Dalles, Oregon.

This summer, while my best friend, my wife Donna Lee, and I traveled to Indiana to visit my family, I commented that the part of the state I’m from is rather flat. After our visit, my wife said that she hadn’t realized that “flat” could be so “flat”!

In August, when the temperatures in The Dalles hover at 98 degrees, it can be the same in Indiana—but in the Hoosier State, it likely it is accompanied by a humidity level of 98 percent. Those of you who have been to the Midwest or South that time of year know exactly what I’m saying.

We hope all of you had a great summer and that we will all enjoy a great and refreshing fall. This is a good time to check your home’s insulation, windows and furnace/heat pump filters before the cooler temperatures arrive.

Also, please don’t forget our Neighbor to Neighbor program, which helps Northern Wasco County PUD customers who are having financial difficulty pay their energy bills. Once the mild fall temperatures have passed and power use increases, some of our neighbors will need our assistance even more. One hundred percent of the contributions to Neighbor to Neighbor are used by other customers/neighbors. We appreciate your consideration of a one-time or monthly contribution to this fine program.

In closing, all of us at the PUD would like to extend to the students in our community best wishes for a great school year—study your best and may the home team always win!

Until next time, have a great day.

**Dwight Langer**  
General Manager