

NORTHERN  
WASCO  
COUNTY  
PUD

2345 River Road  
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**Board of Directors**

Howard Gonser, President  
Barbara Nagle, Vice President  
Clay Smith, Secretary  
Milt Skov, Treasurer  
Bill Ward, Director

**Manager**

Dwight D. Langer

**Board Meetings**

Usually the fourth Tuesday of the month at 6 p.m. at the PUD offices, 2345 River Rd. The public is always welcome.

**Our Mission**

To provide reliable, competitively-priced energy and related services that benefit our customers, in the tradition of public power.

**Our Core Values and Beliefs**

Local citizens championed and fought to create our People's Utility District. They believed—and we believe—in the public's right to own and control its electric utility.

Today, our values are a legacy from our public power heritage, as well as guideposts for a changing future.

We believe in:

- ▶ **Public ownership and local control.**
- ▶ **Integrity.**
- ▶ **Keeping power rates as low as possible.**
- ▶ **Providing quality essential services.**
- ▶ **Quality customer service.**
- ▶ **Community involvement.**

OR-3

## Manager's Report



**Dear Customers – Our Friends and Our Neighbors,**

Don't you just love September? It is one of the most beautiful months of the year—a perfect time to travel anywhere in the country or simply stay home and enjoy the comfortable morning and evening temperatures with warm days sandwiched in between.

With outdoor temperatures near ideal this month, air conditioners are running less and it is too early to turn on the furnace. If you are interested in knowing how many kilowatt-hours of electricity you use in a month for minimum or “core” lighting and appliance use in your home, this is the

time of year to determine it.

Now is also a good time to check home insulation, windows and furnace or heat pump filters in anticipation of cooler temperatures this fall.

Please consider making a contribution to our Neighbor to Neighbor program and assist PUD customers—your neighbors—who are having difficulty paying their energy bills. One hundred percent of your contribution goes directly to benefit our customers in need.

Finally, we would like to congratulate journeymen lineman and crew foreman Lyle Miller on his recent retirement. Lyle served the PUD and our customers for 32 years. We wish him and his wife Donna a long and healthy retirement with family and friends. Knowing Lyle, he will be a “rolling stone” and not one “watching the grass grow”. Congratulations and thank you for your service, Lyle.

Until next time, have a great day.

**Dwight Langer**  
General Manager